

Research Question

What are the GUI Interface techniques that effectively present context based information at appropriate points in the work flow?

Characteristics

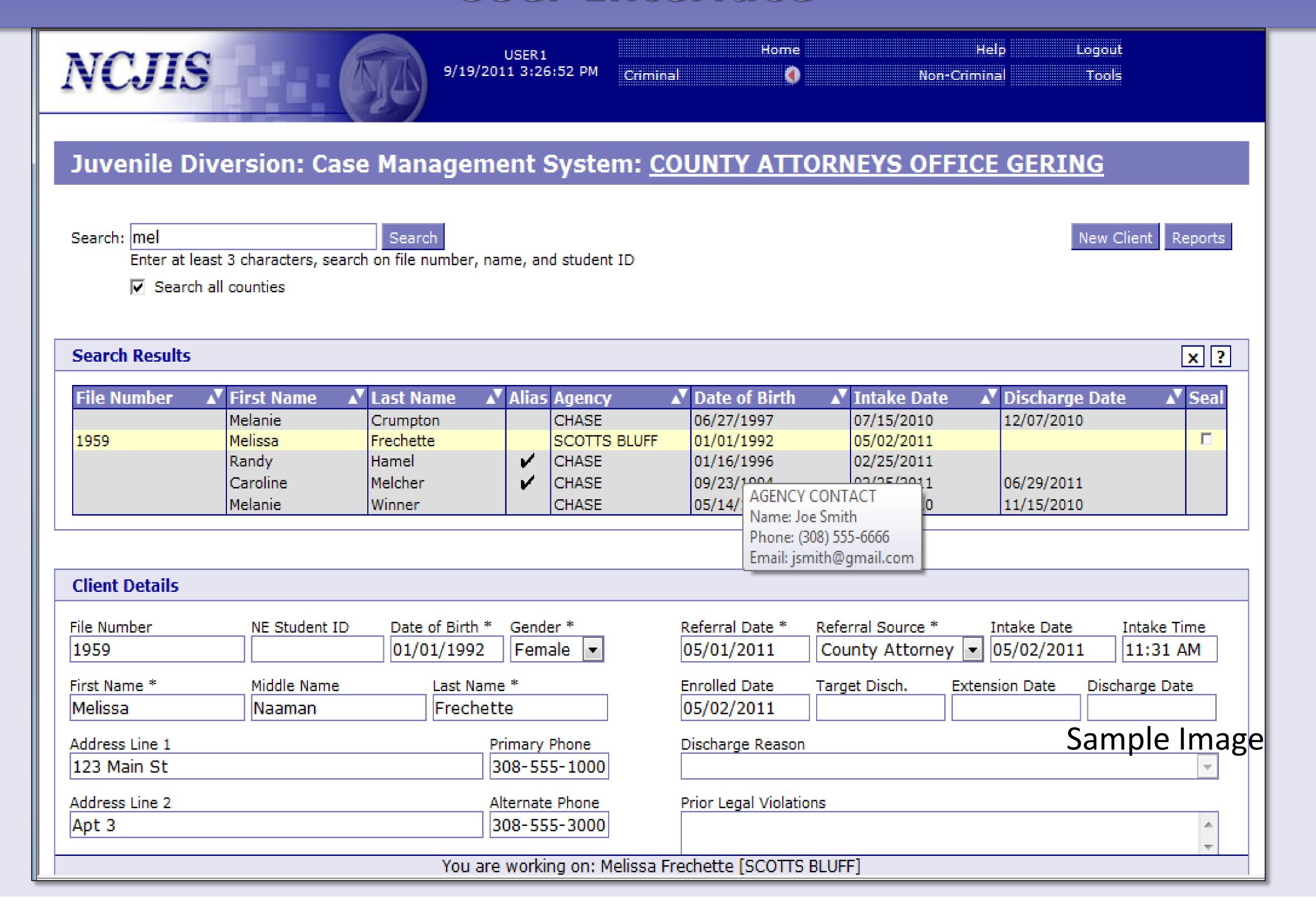
- Information access to case workers is based on their agency (a row with a gray background is the limited view).
- When needed, users are provided with a name, phone number and an email address of the appropriate contact for the client that is displayed as coming from another agency.
- One click availability to the case file allowing the user to create form letters.
- Information is filtered by specific date ranges or fiscal year.
- The web application is integrated with MS Office products so they can customize data to their needs using Excel and Word.

Using IT to Connect Nebraska Counties to Improve Collaboration

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User Interface



JDCMS Evaluation - Survey taken 5/11/2011	Strongly Agree	Generally Agree	Agree	Neutral
The system was easy to use.	33%	37%	26%	4%
The system gave error messages that clearly told me how to fix problems.	22%	30%	19%	15%
	200/	200/	400/	
The on-screen messages provided were clear.	30%	30%	40%	
The online help information provided was clear.	22%	15%	22%	19%
The information provided by the system was easy to understand.	33%	30%	30%	4%
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The color scheme of the system was pleasing.	30%	30%	26%	15%